Crew Resource Management

Course Length: 3 days (approx)

This course has been designed to provide the student with the cognitive and interpersonal skills which form the basis of good crew resource management (CRM). CRM can be defined as a management system which makes optimum use of all available resources – equipment, procedures and people – to promote safety and enhance the efficiency of operations.

Instruction will include the following main areas:
- Skills and attitudes including cultural awareness
- Communication and attitudes
- Managerial and supervisory skills
- Decision-making and short-term strategy
- Leadership, error and error management
- Fatigue and workload management
- Multi-crew operation and situation awareness

Course Input:

The course is intended for helicopter pilots and crewman

Course Design:

The course is best conducted with a mix of theoretical and practical flight training, which can be achieved using either a synthetic or live helicopter. The course has been designed for intakes of two pilots or a complete crew of four students.